

Key Features and Pricing Statement

The Glen Residential Care Service



As a result of the Commonwealth Government's Living Longer, Living Better reforms, the pricing structure changed for people entering a residential care service after 1 July 2014. As part of these changes aged care providers are required to make available accommodation pricing and descriptive information so that prospective residents are better informed about their choices.

Residents can also choose to pay for their accommodation via:

- A refundable accommodation deposit (RAD);
- A daily accommodation payment (DAP); or
- A combination of both.

A RAD is paid as a lump sum amount. A DAP accrues daily and is generally paid fortnightly.

At The Glen Residential Care Service, the following types of rooms are available:

Room Type:	Casey, Catalina and Lilli Pilli (Single Room With Private Ensuite)
Key Features (Quality, Condition And Amenity) Of The Room:	<p>These rooms are 18.81 square metres in size (excluding ensuite).</p> <p>Furnishings and fittings include a chest of drawers, bedside table, lounge chair, bed and wardrobes. The bed is electric and specifically designed with resident comfort and convenience in mind. Storage of personal items is provided.</p> <p>The room is private with its own ensuite bathroom incorporating a shower, vanity, toilet, mirror, a sensor light, night light and call bell. Shower chairs are available if needed and each ensuite is fitted with handrails.</p> <p>Heating and cooling is provided by reverse cycle air conditioning.</p> <p>Each room includes a television, access to Foxtel, a telephone and an emergency nurse call button, with staff on duty 24 hours a day.</p> <p>The rooms include a kitchenette.</p> <p>The rooms have views of the surrounding bushland.</p>
Maximum Price For A Single Room With Private Ensuite:	Refundable Accommodation Deposit (RAD): \$475,000.00 or Daily Accommodation Payment (DAP): \$77.30 or A combination of the RAD and DAP
Example Of A Contribution Payment For Room:	An example of a combination payment of 50% refundable deposit (RAD) and 50% daily payment (DAP) is: \$237,500.00 RAD plus an ongoing DAP of \$38.65

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Room Type:	Denham, Haven and Malua (Single Room With Private Ensuite)
Key Features (Quality, Condition And Amenity) Of The Room:	<p>These rooms are 18.81 square metres in size (excluding ensuite).</p> <p>Furnishings and fittings include a chest of drawers, bedside table, lounge chair, bed and wardrobes. The bed is electric and specifically designed with resident comfort and convenience in mind. Storage of personal items is provided.</p> <p>The room is private with its own ensuite bathroom incorporating a shower, vanity, toilet, mirror, a sensor light, night light and call bell. Shower chairs are available if needed and each ensuite is fitted with handrails.</p> <p>Heating and cooling is provided by reverse cycle air conditioning.</p> <p>Each room includes a television, access to Foxtel, a telephone and an emergency nurse call button, with staff on duty 24 hours a day.</p> <p>The rooms include a kitchenette.</p> <p>The rooms have views of the surrounding bushland.</p>
Maximum Price For A Single Room With Private Ensuite:	<p>Refundable Accommodation Deposit (RAD): \$425,000.00</p> <p>or</p> <p>Daily Accommodation Payment (DAP): \$69.16</p> <p>or</p> <p>A combination of the RAD and DAP</p>
Example Of A Contribution Payment For Room:	<p>An example of a combination payment of 50% refundable deposit (RAD) and 50% daily payment (DAP) is:</p> <p>\$212,500.00 RAD plus an ongoing DAP of \$34.58</p>
Description Of Common Areas People Living In A Single Room With Private Ensuite Have Access To:	<p>The service has six dining areas which are 12m x 5m with tables and dining chairs.</p> <p>All wings have a servery/kitchenette.</p> <p>There are six lounge areas consisting of lounge chairs and wall mounted flat screen TVs. Three wings have resident computer nooks and side tables.</p> <p>There are six sitting rooms consisting of a central round table, lounge chairs, a fireplace, bookshelves, a CD player and a DVD player.</p> <p>All balconies have outdoor tables and chairs.</p> <p>The service has two meeting rooms/common rooms which are 10m x 12m and 4m x 7m and consist of tables and chairs, a projector, sound system, and a DVD player.</p> <p>The service has a hairdressing salon on site.</p> <p>The outdoor areas are landscaped with local native plants and include a range of walking paths and sitting areas.</p>

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Optional Additional Costs
Associated With The
Room:

Storage Fees: Charged at current Basic Daily Care Fee standard rate from date of departure until room is cleared.

Resident Escort: Transporting and accompanying residents to a medical appointment. \$49.00 per hour with a minimum of 2 hours charged.

Telephones: Telephone equipment and services are available for resident use in rooms at a cost of \$10.00 per fortnight and will be charged on a fortnightly basis by direct debit payment.

Charges at Cost: Repairs and replacement for damage or maintenance of a heating and cooling unit installed in addition to existing heating and cooling supplied. Personal choice of non-subscribed toiletry items different from those supplied. Some outing costs such as entry fees and food. Incontinence aids for residents with a low care ACFI. Personal counselling services. Medications and some wound care products.