

Key Features and Pricing Statement

Coffs Haven Residential Care Service



As a result of the Commonwealth Government's Living Longer, Living Better reforms, the pricing structure changed for people entering a residential care service after 1 July 2014. As part of these changes aged care providers are required to make available accommodation pricing and descriptive information so that prospective residents are better informed about their choices.

Residents can also choose to pay for their accommodation via:

- A refundable accommodation deposit (RAD);
- A daily accommodation payment (DAP); or
- A combination of both.

A RAD is paid as a lump sum amount. A DAP accrues daily and is generally paid fortnightly.

At Coffs Haven Residential Care Service, the following types of rooms are available:

Room Type:	Jade-Diamond Single Room With Private Ensuite
Key Features (Quality, Condition And Amenity) Of The Room:	<p>The well-lit, spacious (14.06 square metres, excluding ensuite), modern design of these rooms is complemented by the contemporary décor and furnishings. The Jade and Diamond areas offer greater privacy with easy access to the adjoining gardens and outside areas.</p> <p>Individual room furnishings and fittings include a bedside lounge chair, bedside drawers, bed and spacious built in wardrobes. The bed is electric and specifically designed with resident comfort and convenience in mind. Storage of personal items is provided.</p> <p>The room is private with its own ensuite bathroom incorporating a shower, vanity, toilet and mirror. Shower chairs are available if needed and each ensuite is fitted with handrails.</p> <p>Heating and cooling is provided by ceiling fans and there is air conditioning in the hallways outside each room.</p> <p>Each room includes a television outlet, a telephone outlet and an emergency nurse call button, with staff on duty 24 hours a day.</p> <p>The rooms are refurbished if required prior to new residents entering the service.</p> <p>The rooms have views of Coffs Haven's gardens or the surrounding hills.</p>
Maximum Price For A Single Room With Private Ensuite	<p>Refundable Accommodation Deposit (RAD): \$450,000.00</p> <p>or</p> <p>Daily Accommodation Payment (DAP): \$73.23</p> <p>or</p> <p>A combination of the RAD and DAP</p>
Example Of A Contribution Payment For Room	<p>An example of a combination payment of 50% refundable deposit (RAD) and 50% daily payment (DAP) is:</p> <p>\$225,000.00 RAD plus an ongoing DAP of \$36.61</p>

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Room Type:	Amber, Ruby, Emerald, Sapphire And Opal Single Room With Private Ensuite
Key Features (Quality, Condition And Amenity) Of The Room:	<p>These rooms range from 12.13 to 12.92 square metres in size (excluding ensuite).</p> <p>Furnishings and fittings include a bedside lounge chair, beside drawers, bed and spacious built in wardrobes. The bed is electric and specifically designed with resident comfort and convenience in mind. Storage of personal items is provided.</p> <p>The room is private with its own ensuite bathroom incorporating a shower, vanity, toilet and mirror. Shower chairs are available if needed and each ensuite is fitted with handrails.</p> <p>Heating and cooling is provided by ceiling fans and there is air conditioning in the hallways outside each room.</p> <p>Each room includes a television outlet, access to Foxtel, a telephone outlet and an emergency nurse call button, with staff on duty 24 hours a day.</p> <p>The rooms are refurbished if required prior to new residents entering the service.</p> <p>The rooms have views of Coffs Haven's gardens or the surrounding hills.</p>
Maximum Price For A Single Room With Private Ensuite	<p>Refundable Accommodation Deposit (RAD): \$425,000.00</p> <p>or</p> <p>Daily Accommodation Payment (DAP): \$69.16</p> <p>or</p> <p>A combination of the RAD and DAP</p>
Example Of A Contribution Payment For Room	<p>An example of a combination payment of 50% refundable deposit (RAD) and 50% daily payment (DAP) is:</p> <p>\$212,500.00 RAD plus an ongoing DAP of \$34.58</p>
Description Of Common Areas People Living In A Single Room With Private Ensuite Have Access To:	<p>The service has five dining areas which comfortably seats all residents in that particular area/house. Each dining area opens out to an outside area which can also be utilised for dining if desired.</p> <p>The service has several meeting rooms/common rooms which are large enough to accommodate approximately 30 people and small lounges for family gatherings in each individual wing or house (there are four in each house).</p> <p>Coffs Haven has various garden areas that are connected by a meandering pathway. The outdoor areas have a collection of aviaries and raised garden beds with a selection of tropical and native planting.</p>

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Optional Additional Costs
Associated With The
Room:

Storage Fees: charged at current Basic Daily Care Fee standard rate from date of departure until room is cleared.

Resident Escort: Transporting and accompanying residents to a medical appointment. \$49.00 per hour with a minimum of 2 hours charged.

Charges at Cost: Repairs and replacement for damage or maintenance of a heating and cooling unit installed in addition to existing heating and cooling supplied. Personal choice of non-subscribed toiletry items different from those supplied. Some outing costs such as entry fees and food. Incontinence aids for residents with a low care ACFI. Personal counselling services. Medications and some wound care products.